

## <u>Data of Investor Complaints: Stock Brokers / Depository Participant</u> <u>Data for the month ending: September 2024</u>

S.N	Received from	Carrie d forwar d from previo us month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution time(in days)
						Pendin gfor less than 3 month s	Pendin g for more than 3 month s	
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Stock Exchanges /Depositor ies	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0



## Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved*	Pending**
		from previous			
		month			
1	April 2022	0	0	0	0
2	May 2022	0	0	0	0
3	June 2022	0	0	0	0
4	July 2022	0	0	0	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	0	0	0
8	November 2022	0	0	0	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023	0	0	0	0
13	April 2023	0	0	0	0
14	May 2023	0	0	0	0
15	June 2023	0	0	0	0
16	July 2023	0	0	0	0
17	August 2023	0	0	0	0
18	September 2023	0	0	0	0
19	October 2023	0	0	0	0
20	November 2023	0	0	0	0
21	December 2023	0	0	0	0
22	January 2024	0	0	0	0
23	February 2024	0	0	0	0
24	March 2024	0	0	0	0
25	April 2024	0	0	0	0
26	May 2024	0	0	0	0
27	June 2024	0	0	0	0
28	July 2024	0	0	0	0
29	August 2024	0	0	0	0
30	September 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



## Trend of annual disposal of complaints

S.N	Year	Carried forward from previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2020-21	1	0	1	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4.	2023-24	0	0	0	0
	<b>Grand Total</b>	1	0	1	0