





**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2022	0	0	0	0
2	May 2022	0	0	0	0
3	June 2022	0	0	0	0
4	July 2022	0	0	0	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	0	0	0
8	November 2022	0	0	0	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023	0	0	0	0
13	April 2023	0	0	0	0
14	May 2023	0	0	0	0
15	June 2023	0	0	0	0
16	July 2023	0	0	0	0
17	August 2023	0	0	0	0
18	September 2023	0	0	0	0
19	October 2023	0	0	0	0
20	November 2023	0	0	0	0
21	December 2023	0	0	0	0
22	January 2024	0	0	0	0
23	February 2024	0	0	0	0
24	March 2024	0	0	0	0
25	April 2024	0	0	0	0
26	May 2024	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2020-21	1	0	1	0

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<b>2</b>	<b>2021-22</b>	0	0	0	0
<b>3</b>	<b>2022-23</b>	0	0	0	0
<b>4.</b>	<b>2023-24</b>	0	0	0	0
	<b>Grand Total</b>	1	0	1	0